

TOUCH-TONE TELLER SUMMARY GUIDE

CEFCU

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389 (5/24)

**TO CALL TOUCH-TONE TELLER,
7 DAYS A WEEK, 24 HOURS A DAY:**

TOLL-FREE CONTINENTAL U.S.1.800.447.2478

CEFCU OPERATOR ASSISTANCE AVAILABLE:

MON.–THUR. 7:30 A.M.–7:00 P.M. (CT)
FRI. 7:30 A.M.–8:00 P.M. (CT)
SAT. 9:00 A.M.–4:00 P.M. (CT)

Account Information	1
Account balances	1
Check clearing information	2
Deposit information	3
Withdrawal Information (Includes transfers, Debit purchases, and bill payments)	4
Dividend or interest information	5
CEFCU® Credit Mastercard® information (You will need your Credit Mastercard number)	6

Transactions	2
Transfer between your own accounts	1
Transfer to a related account ¹	2

Specific Transaction Codes for Account Type

Deposit Accounts²	1
Savings	1-1
Checking	1-2
Insured Money Market Account (IMMA)	1-3
Holiday Saver	1-4
IRA Daily Fund	1-5
IRA Certificate (Suffix required)	1-6
Certificate (Suffix required)	1-7
My Use Savings (Suffix required)	1-8

Loan Accounts²	2
Installment Loan (Suffix required)	3-1
Easy Access Credit Line	3-2
Home Equity Line of Credit	3-5
Home Loan ³ (Suffix required)	3-6
Private Student Loan	3-7
Credit Mastercard (Suffix required)	3-8

Special Help Codes	
Operator Assistance ⁴	**0-*
Cancel Selection	**8-*

¹You must contact CEFCU to authorize access to your related account(s).

²Deposit and Loan payment cutoff times are 8:00 p.m. (CT) Monday–Friday and 5:00 p.m. (CT) Saturday.

³Can be used for account information only.

⁴See back for Operator Assistance availability.