

TOUCH-TONE TELLER SUMMARY GUIDE

**TO CALL TOUCH-TONE TELLER,
7 DAYS A WEEK, 24 HOURS A DAY:**

TOLL-FREE CONTINENTAL U.S.
1.800.447.2478

CEFCU® OPERATOR ASSISTANCE AVAILABLE:

Mon.–Fri. 7:30 a.m.–8:00 p.m. (CT)
Sat 9:00 a.m.–5:00 p.m. (CT)

Account Information — first press ① then press the following:

- Account balances ①
- Check clearing information ②
- Deposit information ③
- Withdrawal information ④
(includes transfers, Debit purchases, and bill payments)
- Dividend or interest information ⑤
- CEFCU MasterCard® Credit Card information ⑥
(You will need your MasterCard Credit Card number)

Transactions — first press ② then press:

- Transfer between your own accounts ①
- Transfer to a related account¹ ②
- Make a check withdrawal ③

SPECIFIC TRANSACTION CODES FOR ACCOUNT TYPE

Deposit Accounts² — first press ① then press:

- Savings ①①
- Checking ①②
- Insured Money Market Account (IMMA) ①③
- Holiday Saver ①④
- IRA Daily Fund ①⑤
- IRA Certificate *(Suffix required)* ①⑥
- Certificate *(Suffix required)* ①⑦
- My Use Savings *(Suffix required)* ①⑧

Loan Accounts² — first press ② then press:

- Installment Loan *(Suffix required)* ③①
- Easy Access Credit Line ③②
- Home Equity Credit Line ③⑤
- Home Loan³ *(Suffix required)* ③⑥
- Private Student Loan ③⑦
- MasterCard Credit Card *(Suffix required)* ③⑧

Special Help Codes

- Operator Assistance *①*
- Cancel Selection *⑧*

¹ You must contact CEFCU to authorize access to your related account(s).

² Deposit and Loan payment cutoff times are 8:00 p.m. (CT) Monday–Friday and 5:00 p.m. (CT) Saturday.

³ Can be used for account information only.



Not a bank. Better. ®



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